

## **PRIVACY POLICY**

We are committed to protecting your privacy. We will only use the information that we collect about you lawfully (in accordance with the latest GDPR regulations).

We will only use your personal information to keep you informed about our events, news and offers that we think will be of interest to you. If you have chosen to receive them, we will also use your information to provide you email bulletins and other email alerts letting you stay up-to-date about relevant events, news and offers.

We may also use the information to process any transactions you undertake with us and for internal administration and analysis. We do not sell, rent or trade your personal information to third parties for marketing purposes without your consent.

We will give you the chance to refuse any marketing email from us in the future.

The type of information we will collect about you includes:

- your name
- address
- phone number
- email address
- credit/debit card/account details

We will never collect sensitive information about you without your explicit consent.

We may use technology to track the patterns of behaviour of visitors to our site. We also track click-through links in emails sent as part of our e-bulletin subscription service.

By disclosing your personal information to us using this website or over the telephone or by post, you consent to the collection, storage and processing of your personal information by the Florence International Singing Programme in the manner set out in this Privacy Policy. The information we hold will be accurate and up to date. You can check the information that we hold about you by emailing us. If you find any inaccuracies, we will delete or correct it promptly.

If you have any questions/comments about privacy, please email us at [info@florenceisp.com](mailto:info@florenceisp.com)